

12-06-2023

Dear Parents,

Greetings from New Indian Model School, Dubai.

As informed earlier, a link has been provided where a grievance ticket can be raised without logging in to the portal.

https://happinesscenter.nimsuae.com/index.php/Manage\_ticket

We would like to assure you that all grievances will be addressed with utmost confidentiality and consideration by the Happiness Department.

The Happiness Centre is located near the reception.

Timings: - 9.00 am to 4.00 pm (Monday to Thursday) and 9.00 am to 12.30 pm on Saturday.

Those who are unable to visit the school directly, can reach the happiness department as per the below information.

Email address: happinessdesk@nimsdxb.com

: shereenahakim@nimsdxb.com

Extension- 16 (00971 4 2824313, 04-2824441)

**Principal**